

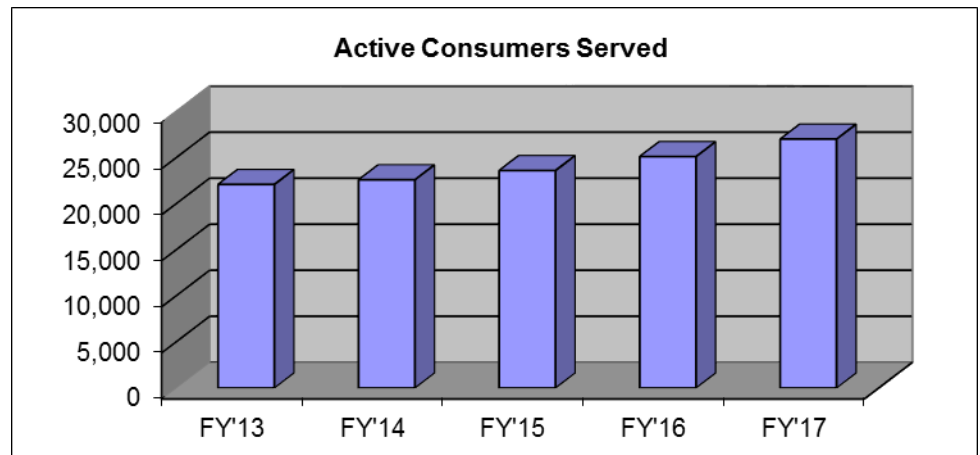


Massachusetts Rehabilitation Commission

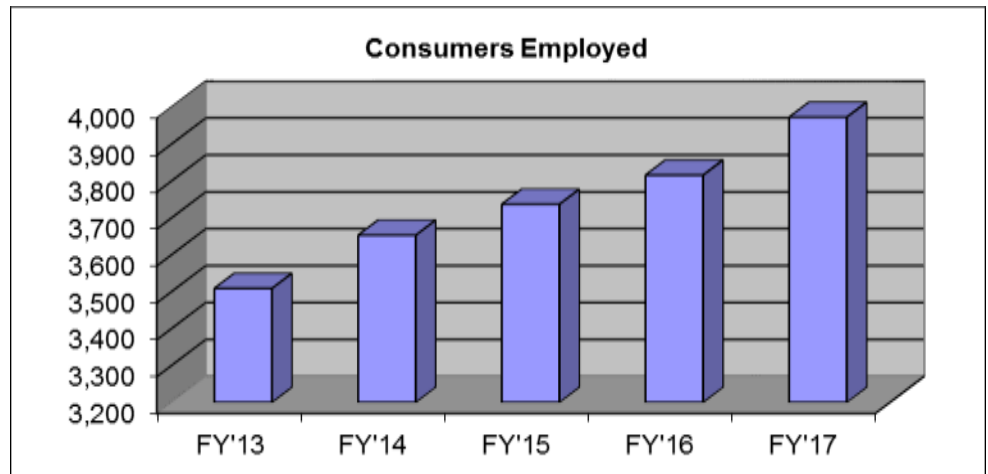
VOCATIONAL REHABILITATION SERVICES

VR Historical Years in Review SFY 2013 – 2017

Active Consumers Served*	
FY'13	22,100
FY'14	22,609
FY'15	23,611
FY'16	25,125
FY'17	27,028



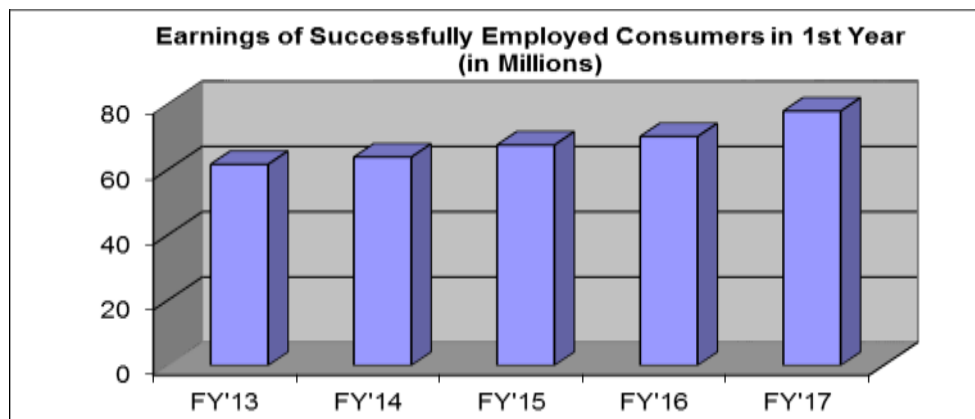
Consumers Employed	
FY'13	3,509
FY'14	3,653
FY'15	3,737
FY'16	3,816
FY'17	3,973



*Consumers receiving an array of services including: Counseling, Guidance, Rehabilitation, Skills Training, College, Assistive Technology, Benefits Planning and Job Placement Services. These services are designed to assist them in their efforts to choose, obtain, and maintain employment in the competitive labor market based on their interests, skills, and abilities.

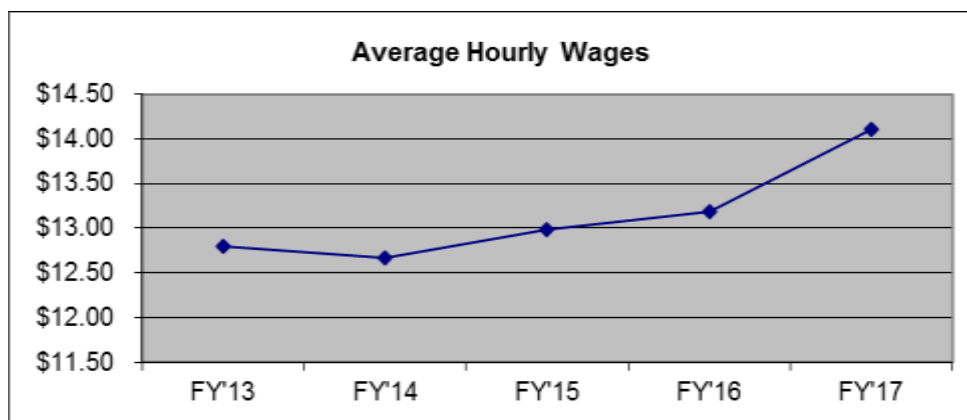
Earnings of Successfully Employed Consumers in 1st Year (in Millions)

FY'13	61.6
FY'14	63.8
FY'15	67.5
FY'16	70.1
FY'17	77.9



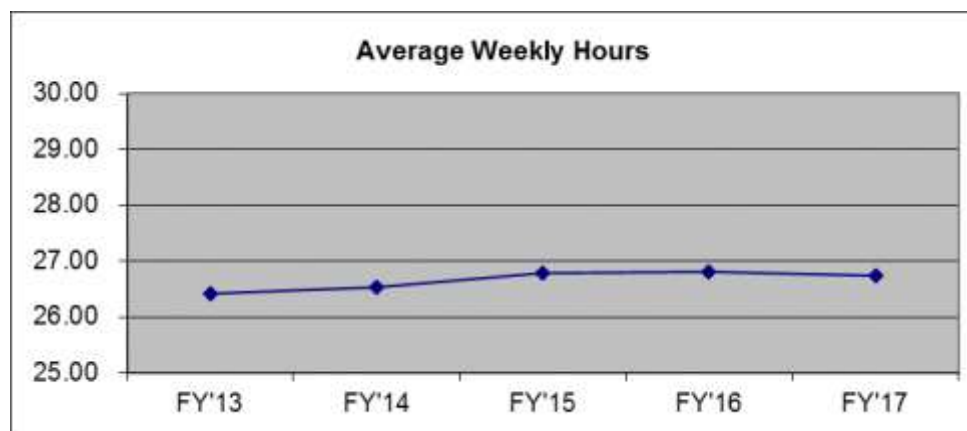
Average Hourly Wages

FY'13	\$12.79
FY'14	\$12.67
FY'15	\$12.98
FY'16	\$13.18
FY'17	\$14.11



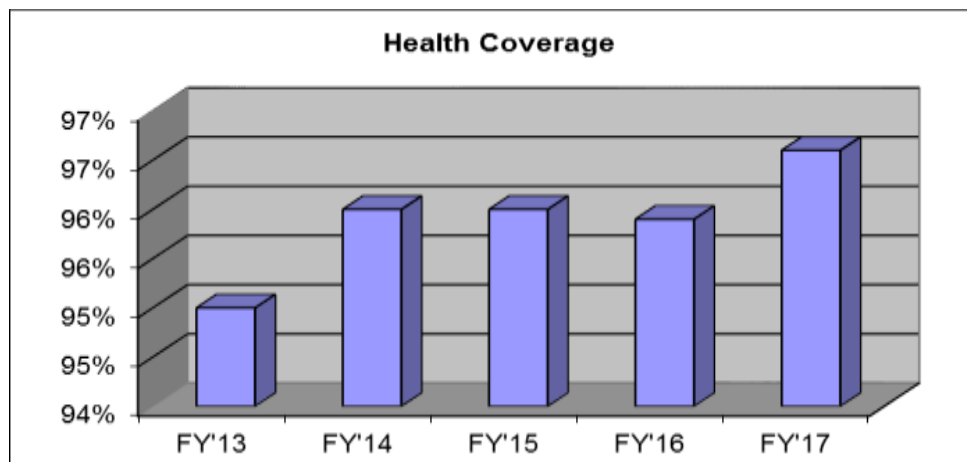
Average Weekly Hours

FY'13	26.42
FY'14	26.52
FY'15	26.78
FY'16	26.80
FY'17	26.74

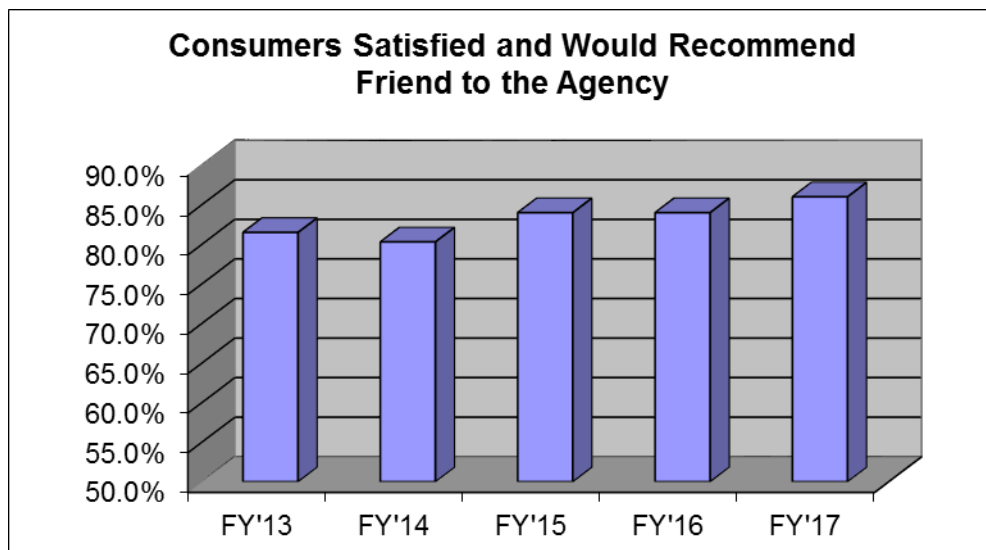


Health Coverage

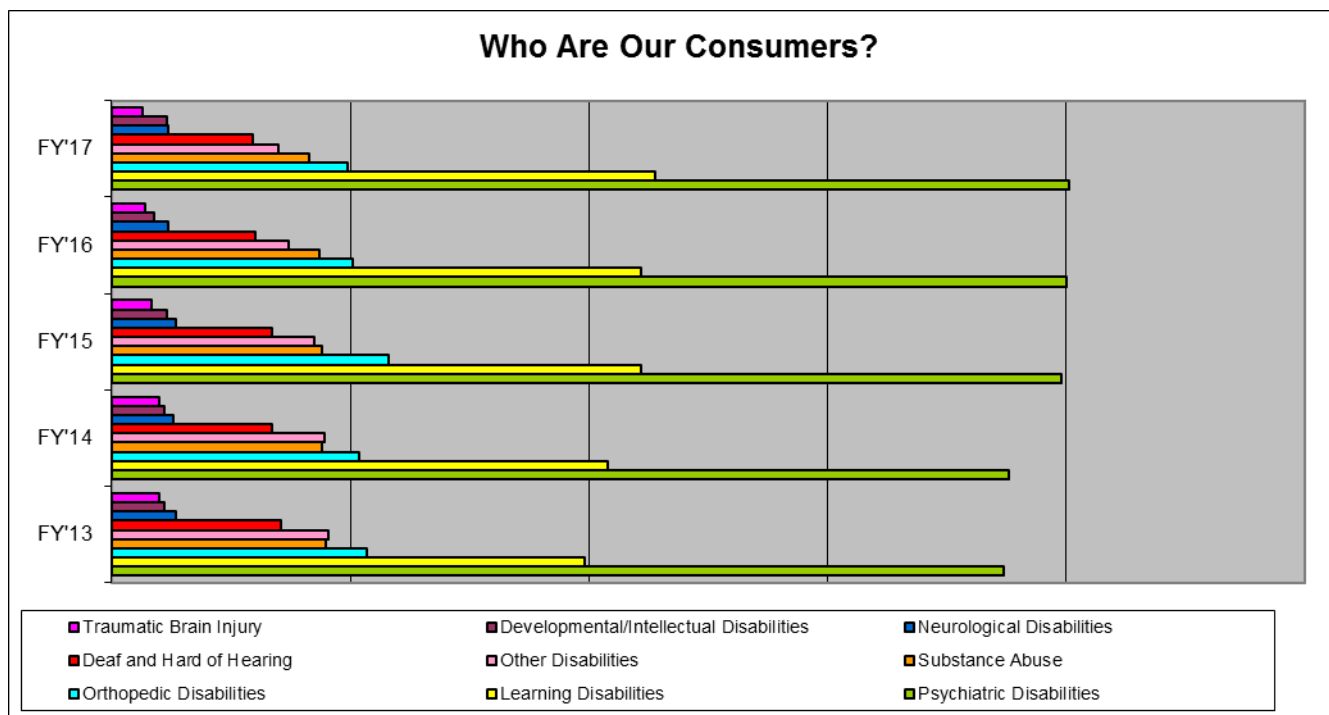
FY'13	95%
FY'14	96%
FY'15	96%
FY'16	96%
FY'17	97%



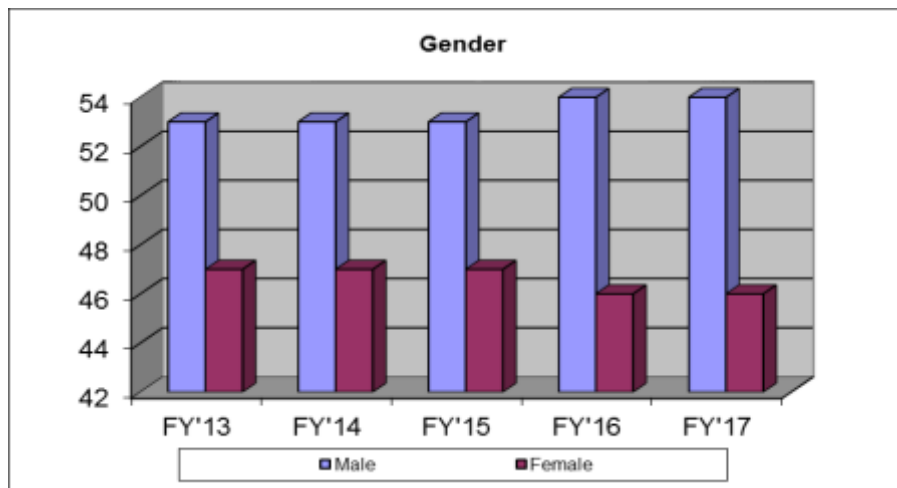
Consumers Satisfied With Services	
FY'13	81.5%
FY'14	80.3%
FY'15	84.0%
FY'16	84.0%
FY'17	86.0%



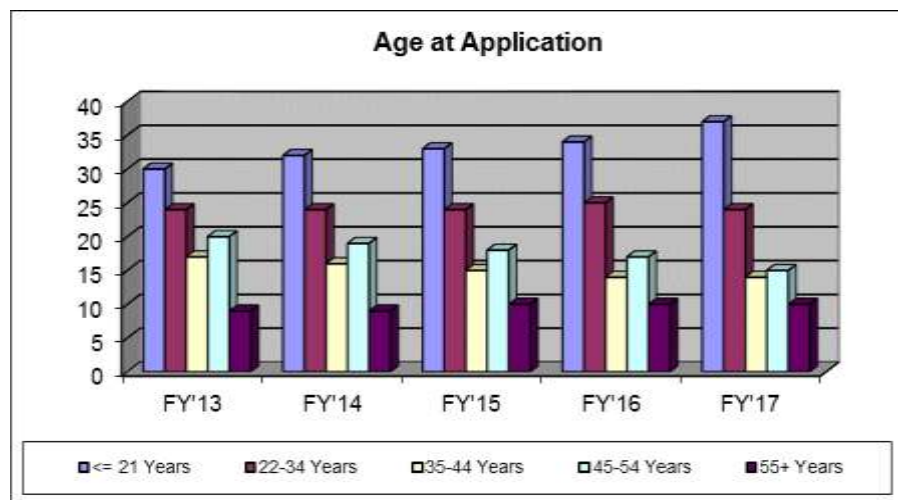
Who Are Our Consumers?		FY'13	FY'14	FY'15	FY'16	FY'17
Psychiatric Disabilities		37.40%	37.60%	39.80%	40.00%	40.10%
Learning Disabilities		19.80%	20.80%	22.20%	22.20%	22.80%
Orthopedic Disabilities		10.70%	10.40%	11.60%	10.10%	9.90%
Substance Abuse		9.00%	8.80%	8.80%	8.70%	8.30%
Other Disabilities		9.10%	8.90%	8.50%	7.40%	7.00%
Deaf and Hard of Hearing		7.10%	6.70%	6.70%	6.00%	5.90%
Neurological Disabilities		2.70%	2.60%	2.70%	2.40%	2.40%
Developmental/Intellectual Disabilities		2.20%	2.20%	2.30%	1.80%	2.30%
Traumatic Brain Injury		2.00%	2.00%	1.70%	1.40%	1.30%



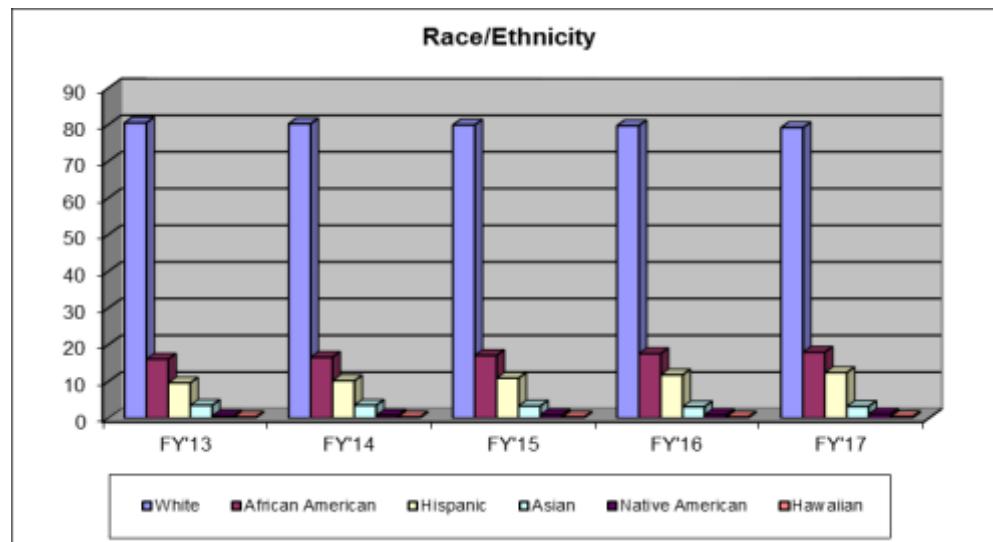
Gender		
	Male	Female
FY'13	53	47
FY'14	53	47
FY'15	53	47
FY'16	54	46
FY'17	54	46



Age at Application					
	FY'13	FY'14	FY'15	FY'16	FY'17
<= 21 Years	30	32	33	34	37
22-34 Years	24	24	24	25	24
35-44 Years	17	16	15	14	14
45-54 Years	20	19	18	17	15
55+ Years	9	9	10	10	10



Race/ Ethnicity					
	FY'13	FY'14	FY'15	FY'16	FY'17
White	80.5	80.2	79.9	79.7	79.2
African American	16.1	16.6	17.1	17.6	18
Hispanic	9.6	10.2	10.9	11.8	12.4
Asian	3.5	3.5	3.3	3.1	3.2
Native American	0.6	0.8	0.9	0.9	1.1
Hawaiian	0.3	0.3	0.3	0.3	0.4



Education					
	FY'13	FY'14	FY'15	FY'16	FY'17
< High School	26.8%	26.2%	26.6%	27.4%	29.3%
High School Grad	31.1%	30.7%	29.8%	29.3%	28.1%
Some College	19.9%	20.2%	20.0%	19.2%	18.3%
College Degree	17.3%	17.6%	17.7%	17.8%	17.5%
Post Graduate	2.3%	2.3%	2.5%	2.4%	2.4%
Special Education	2.6%	3.0%	3.0%	3.9%	4.4%

